

Information Note - DMS48 vs DMS48F



Important information about the DMS48 devices.

As of January 1st, 2019, the DMS48 had to undergo a hardware upgrade for industrial reasons and consequently an evolution of the DSP software.

We have noticed minor incompatibilities which require precautions in the management of the two devices when using the remote control with the APG Live Manager software.

As a result, we decided to make a clear distinction by creating a new version of the product with the reference DMS48F which replaces the DMS48 (which is no longer available for sale since January 2019).

The software allows smooth control of both DMS48F and DMS48 separately, as well as mixed configurations of the DMS48 and DMS48F. On the other hand, it will not be possible to load an old configuration of DMS48 in a DMS48F and vice versa. Also, in your offline configurations it will be necessary to program two separate configurations.

In a transition period of a few months, the reference name remained the same. Therefore, it is necessary to check the serial number of the devices: if it starts with 01AD1674-XX-XXXXXXXX, then it is a DMS48F and it is mandatory to use version 1.8.3 of APG Live Manager.

If you have any questions, do not hesitate to contact the APG team.

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Step 1: Distinguish a DMS48 from a DMS48F

- Check the serial number on the left side of the device: if the number starts with 01AD1674, the device is a DMS48F
- Once the device is turned on:
 - If "App2746" appears during boot, the device is a DMS48
 - If "App3748" appears during boot, the device is a DMS48F

It is mandatory to make the difference between the DMS48 and the DMS48F to find out which devices are in your configuration.

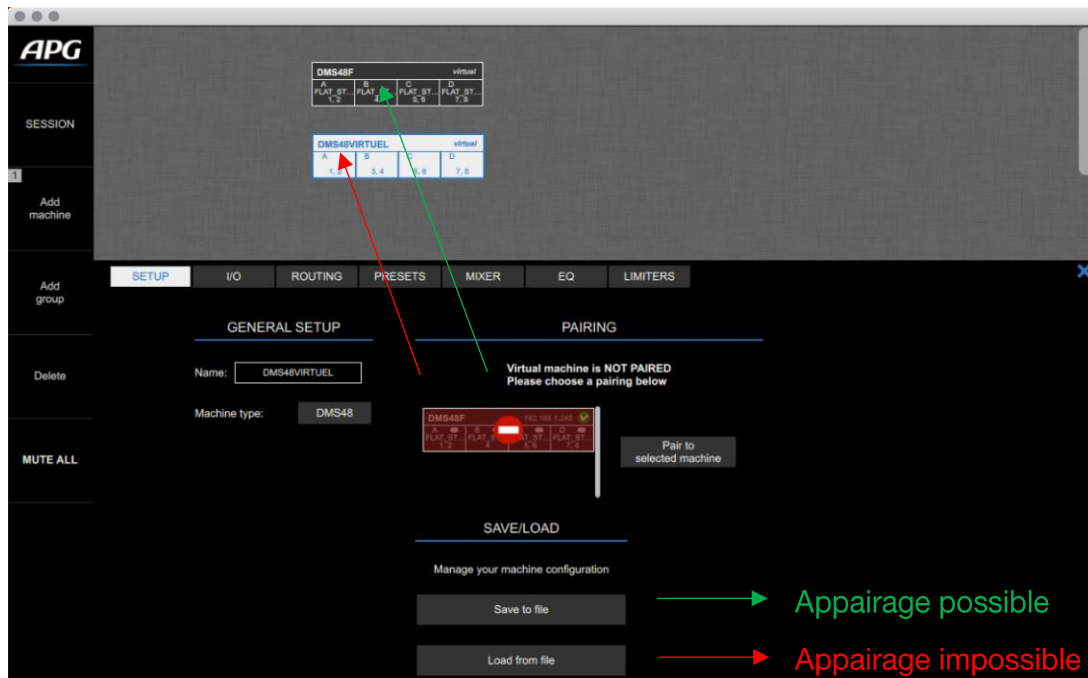
Step 2: Control the devices

To monitor the DMS48F via APG Live Manager, as well as to monitor both devices on the same network, download APG Live Manager version 1.8.3.

Step 3: Manage the loading of the device configurations

Please note that it will not be possible to load a configuration of a DMS48 into a DMS48F and vice versa.

Therefore, make sure that the devices added to an offline configuration match to the physical devices to be paired. In order to save time, it is recommended that users make sure that the devices added to an offline configuration match to the physical machines to be paired.



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